

TERMS AND CONDITIONS

Strike It Rich is a Mobile incentive programme that rewards sales employees (the "Participants") from the Epson Reseller community in the Republic of South Africa. A Participant can earn points, which entitles the salesperson to cash which will be loaded onto a reloadable MasterCard gift card at the end of each month for selling selected Epson products.

All decisions made by Epson with regard to this programme, will be final and no correspondence will be entered into. In the event of a dispute over interpretation or execution of the regulations or on any matter related to the programme, the decision is final.

Unless otherwise stated, all communication regarding the incentive programme should be made with the Strike it Rich administration team. Email: epson@thecatalyst.africa

1. Participation and Eligibility

Only sales employees of Epson's Authorised Resellers may participate in the WhatsApp incentive programme, subject to them meeting the following requirements throughout the period of the campaign:

- Each participating individual must be a legitimate employee of the Reseller who has been invited by Epson to participate in this incentive programme. A Participant must provide legitimate details that will be validated when registering on the WhatsApp Platform.
- Participants must work in South Africa.
- Individuals may register at any point after the programme launch as long as this is during the period of the programme. Once a Participant has been successfully registered, he/she is eligible to earn points and can participate in any lucky draws, competitions and online quizzes.
- Epson reserves the right to change the Strike It Rich programme, wholly or partly without notice. All incentive points earned prior to any such amendment, will be honoured, as per the programme, up to the point of the amendment.
- Epson reserves the right to deregister a Participant, at any point in the programme, whom it believes not to be honouring the stated Terms and Conditions.
- Should a Participant be found to have transgressed the Terms and Conditions of the programme, Epson reserves the right to cease active accounts of all of the Participants of the respective Reseller, to blacklist the respective Salesperson and that Reseller on the Strike It Rich website and to disallow any future participation in this programme.

2. Programme Duration

- The Epson Strike It Rich Mobile WhatsApp Incentive started on 1 October 2022 based on the online incentive programme that started on 1 October 2011 and will run on a monthly basis, until such notification that the campaign will end. Epson reserves the right to terminate the Strike It Rich Online Incentive (prior to the above end date) without notice. Automatic termination will occur should the respective Contract between the Reseller and Epson be terminated or not be renewed. All incentive points earned prior to any such termination, will be honoured as per the programme up to the point of termination.
- Strike It Rich gift cards will be delivered once all sales and claims have been audited and verified at the end of each month.

3. Account Details

The following conditions apply:

Within this WhatsApp Platform, Participants will have access to a personal account statement, an updated points' balance and product information.

- Participants once validated will have full access to the WhatsApp platform uniquely linked to their registered details. Each individual is responsible for their own account and the usage of the platform.
- The Reseller or any participating agency of Epson, is not liable for the abuse of any account.
- It is the responsibility of the Participant to inform the Epson Strike It Rich administration team of any amendments to his/her personal details i.e. surname, address, email, reseller organisation and job title, by emailing epson@thecatalyst.africa

4. Earning of Points

- Strike It Rich Points are available only to those Participants who sell the relevant Epson products, as per the Strike It Rich Products and Points list, within the specified programme period.
- Sales must be registered within the month the invoice was processed.
- A maximum of 10 products per customer invoice or a maximum of R10 000.00 per individual transaction whichever is the lower, can be claimed.
- The Log a sale process on WhatsApp needs to be accurately completed and must relate to product sales made solely by that individual. All details need to be completed to ensure that every sale is valid.
- Sales registrations will only be considered if the relevant end-user (product) invoice is uploaded. The invoice needs to state the products that have been sold.
- Each sales transaction can only be claimed once and cannot be claimed by any other Participant.
- Only once the Sales have successfully progressed through the validation procedures, will Strike It Rich points be awarded. It may take up to 2 weeks for Validation to be complete (audit and approval). The Participant must provide a copy of a customer invoice for all sales registrations throughout the incentive. The audits of sales submitted by the Participant will be managed through the Strike It Rich administration team. Any false claims will result in the Participant being removed from the programme.
- Ownership of the Points lies solely with the individual Participant. These points cannot be ceded or pooled with other Participants' points.
- The Reseller, Epson or any involved agency of Epson is not liable for delayed, misplaced, incomplete or corrupted sales registrations or gift cards.
- Inter-reseller transfers and sales are not eligible for incentive earnings.

5. Rewards

- A Participant needs to earn a minimum of 50 points monthly to qualify for his/her MasterCard gift card. Should the Participant have earned insufficient points to meet the minimum 50 point upload, his/her points will be carried over to the following month.
- Cash will be uploaded onto a participant's MasterCard gift card on a monthly basis, one month in arrears of points being earned.
- Rewards may take up to 14 working days (from the new month) to be loaded onto existing MasterCard gift card. eg January reward will be loaded onto MasterCard gift card within 14 working day of the new month, February.
- Processing and delivery of all MasterCard gift cards will take place once auditing and verification of points has been made at the end of each month. Participants will receive the MasterCard gift card within 3 weeks of this process. MasterCard gift cards will be activated once the participant has notified the Strike It Rich administrative team of receipt of the gift card.
- Strike It Rich Points are not exchangeable if a Participant is no longer an employee of a Reseller or is within the notice period, has moved out of South Africa, or no longer meets the requirements of the Terms and Conditions of the programme.

6. Rewards and Gift Card

- The MasterCard gift card will be sent to the Participant and this card can be used at most point of sales in South Africa.
- MasterCard gift cards will be delivered within 3 weeks of points of being verified and audited. Gift cards will be activated in 24hrs upon confirmation and receipt of the gift card.
- Participants have a period of 42 days upon receipt of the MasterCard gift card for any related queries.
- The gift card suppliers are neither a Partner, nor acting as a servant nor as a subcontractor of a Reseller nor of Epson.
- Gift Cards will be valid for the period as stated by the card supplier and will expire at the end of this period automatically, without any notice.
- The rewards are as described on the website; Epson is not liable for any costs associated with the usage of the rewards.
- Any participant that has received a cash reward will be held fully liable for any tax implications associated with this reward, in accordance with the prevailing tax laws of South Africa. The onus is on the recipient to disclose any cash rewards to SARS for income tax purposes.
- Should a participant lose their MasterCard gift card, they will be held liable to cover the costs to replace it. This cost will be deducted from the balance if the gift card.

7. Conditions of Rewards

- All queries regarding this WhatsApp programme and the rewards on offer must be directed to the Strike It Rich administration team at epson@thecatalyst.africa
- Points cannot be used to purchase any other merchandise directly from any third parties.

I confirm that I understand and fully accept the Terms and Conditions of the Epson Strike It Rich Mobile WhatsApp Programme.

I further agree that the registration data, i.e. first and last name, email address, job title, (delivery) address, username, sales details, points and awards will be stored during the programme period and for three months thereafter. This data collection and storage is compulsory in order to participate in the Strike It Rich Mobile incentive programme.

Should you no longer wish to comply with these Terms and Conditions, you are required to email the Strike It Rich administration team, and this will result in your deregistration from the programme.